



Annual Report 2024-25

What is going on at
Tideview Terrace.



Tideview Terrace – The comfort of home, in the company of friends.

On behalf of the Board Chair, Mike Bartell and CEO Debra Boudreau, we would like to thank all the residents, families, staff and managers at Tideview Terrace for creating an environment that thrives on excellence, care, compassion and innovation.

Providing a home to our residents and a work environment we enjoy creates the community we want to be part of everyday.



Tideview Terrace 2020-2025

Statement of Purpose / Mission

The comfort of home, in the company of friends.

Organizational Values

Courage – *Doing what is right, even when it may be difficult*

Well-being - *Through kindness, respect, compassion, and excellent care all persons experience happiness, safety, comfort, and health*

Innovation and Collaboration – *Supporting new ideas, creating partnerships, growing our diverse community, and leading the culture change movement*

Vision

A thriving person-directed community

Strategic Directions

Community Leadership and Partnerships

Reaching out to local and global community to create strategic partnerships, research opportunities, and collaborative initiatives.

Culture of Empowerment

Create a caring culture that fosters well-being and promotes a practice of safety for all.

Innovation and Technology

Seek innovative ideas and technological advancements to improve our lives.



Annual Strategic Objectives



Project Description	Project Details 2024-25	Strategic Initiative
Palliative Approach	Embed palliative approach / lens in daily resident care	Community Leadership & Partnership
TVT Model	Develop and trial TVT model.	Community Leadership & Partnership
Accessibility	Improve accessibility with out community - cycling without age.	Community Leadership & Partnership
Building Efficiency	Building efficiency for the future - lighting / partner with Efficiency NS.	Community Leadership & Partnership
Daycare	Establish an operational day care with DALA.	Community Leadership & Partnership
Self Directed Teams / Decentralized Services	Self directed teams, decentralized services using neighbourhood guide model.	Culture of Empowerment
Safety Management System	Incorporate safety management system (SMS) into practice	Culture of Empowerment
Clinical best practice	Focus on one clinical best practice to improve resident care utilizing the data provided from InterRAI / CIHI	Culture of Empowerment
CQI	Incorporate Continuous Quality Improvement into daily practice.	Innovation & Technology
Momentum	Implement Momentum Software go-live for all staff.	Innovation & Technology
Staff Retention	Explore creative best practices to support staff retention.	Innovation & Technology
Tenera	Nurse call roll out to remaining neighbourhoods.	Innovation & Technology

Highlights



Tideview Terrace 2025-2030

Statement of Purpose / Mission

The comfort of home, in the company of friends.

Vision

A thriving person-directed community creating citizenship amongst its members.

Strategic Directions

Community and Family Engagement

Reaching out to local and global community to create strategic partnerships, collaborative initiatives and research opportunities.

Culture of Empowerment

Create a caring culture with a focus that fosters citizenship and promotes safety for all.

Innovation and Technology

Seek innovative ideas and technological advancements to improve our lives.





TIDEVIEW
TERRACE